

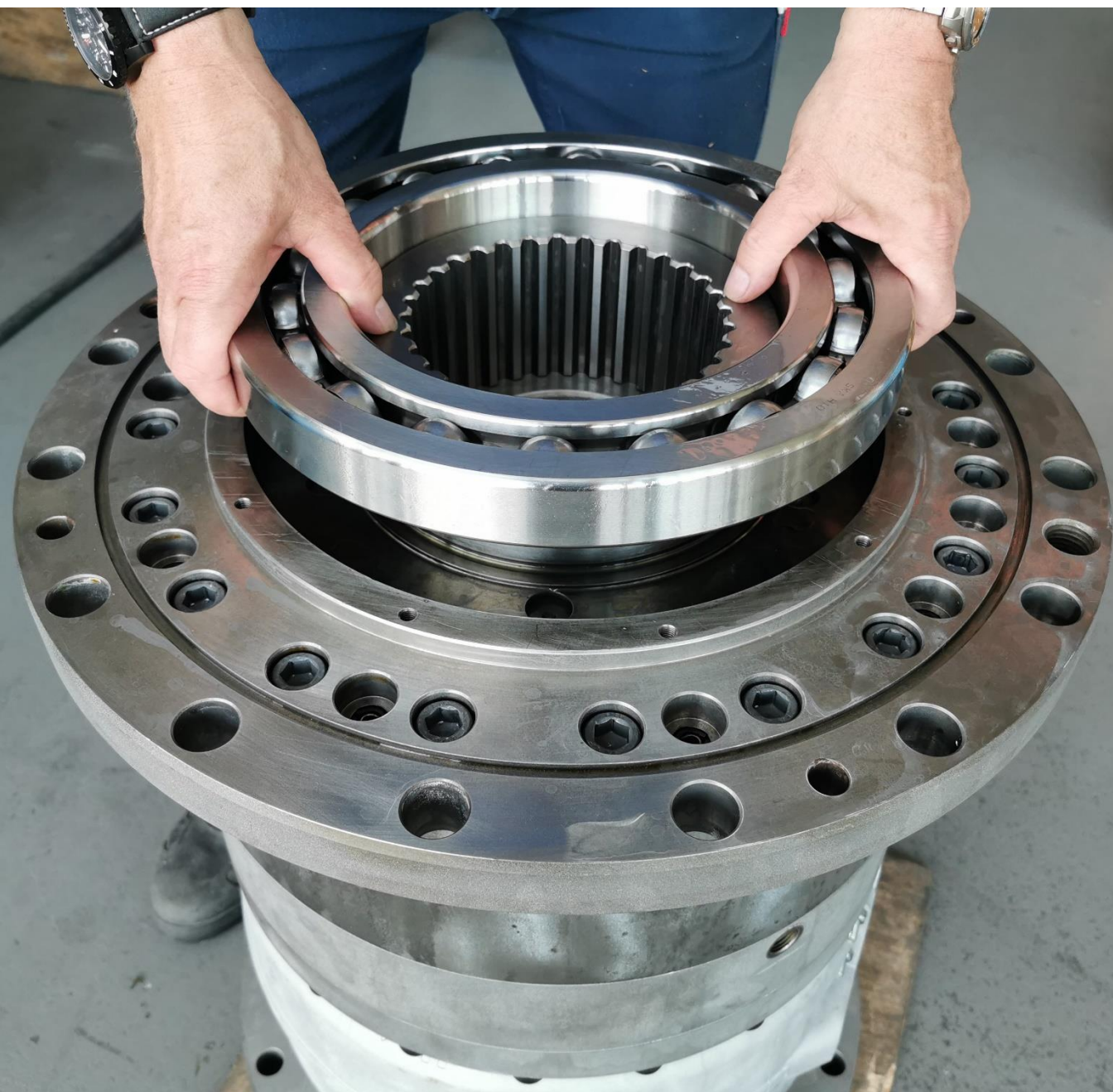


Rollstar Services AG - Switzerland

**Service as per  
your  
requirement**







## **Your Rollstar unit, with us in the best hands!**

The extensive Rollstar service guarantees the requested long-life circle and reliability at each service.

# Our Service



Fastest service. High availability of all original components.



Inspection free of cost. We do not charge you for the dismantling and inspection of your unit.



Proofed components. We only use approved and certified standard parts and components.



Worldwide service. If necessary and possible, we will inspect and repair your Rollstar unit at your facility or jobsite.



Consistent documentation. Complete list of replaced standard parts and components, as well as updating of the unit history.





# Rollstar Services AG

Rollstar Services AG is responsible for the after sales business of Rollstar AG. All services, jobsite work of Rollstar technician, etc. will be handled by Rollstar Services AG in the future.

Since July 2019 at the new company Rollstar Services AG the same contact persons are available for you, in the usual way and at the same location. Rollstar Services AG assumes all contracts, obligations and agreements concerning these services.

A service at the manufacturer's workshop provides warranty for expert working and original spare parts. Also it does reduce the failure and downtime of your application.

Rollstar Services is known for service with shortest delivery times! Within a few days after arrival in our workshop the unit will be disassembled, inspected and the customer does receive a report including a quotation for cost and delivery time. Up to this time, with the exception of the transport, there are no additional costs for you!

Only Rollstar Services has the necessary knowledge, expertise and available spares to enable the service of your units to your complete satisfaction with regard to "Quality, promptitude and competitive pricing". Improvements on hydraulic motor or planetary gear components, that have been realized and implemented in the past, will be updated if necessary in order to increase operating safety and life cycle.

Hence, units repaired at Rollstar Services are as good as new after refurbishment, therefore a full six-month warranty on by Rollstar Services replaced new parts (from date of delivery) is included on all repairs.



# The Service Proceedings

You can be assured, with us, your Rollstar unit is in the best hands.

At the moment of notification, your unit will be registered in our system and the single work steps consistently recorded.

After disassembly, all components will be cleaned and checked for possible wear or damage. Afterwards you will receive a detailed cost estimate report of your unit.

After consultation with you and receipt of your approval, the unit will be refurbished. The refurbished units are therefore as good as new. Parts replaced by Rollstar Services are guaranteed for 6 months (from the date of delivery of the repair).



*Gearbox before refurbishment*



*Gearbox after refurbishment*



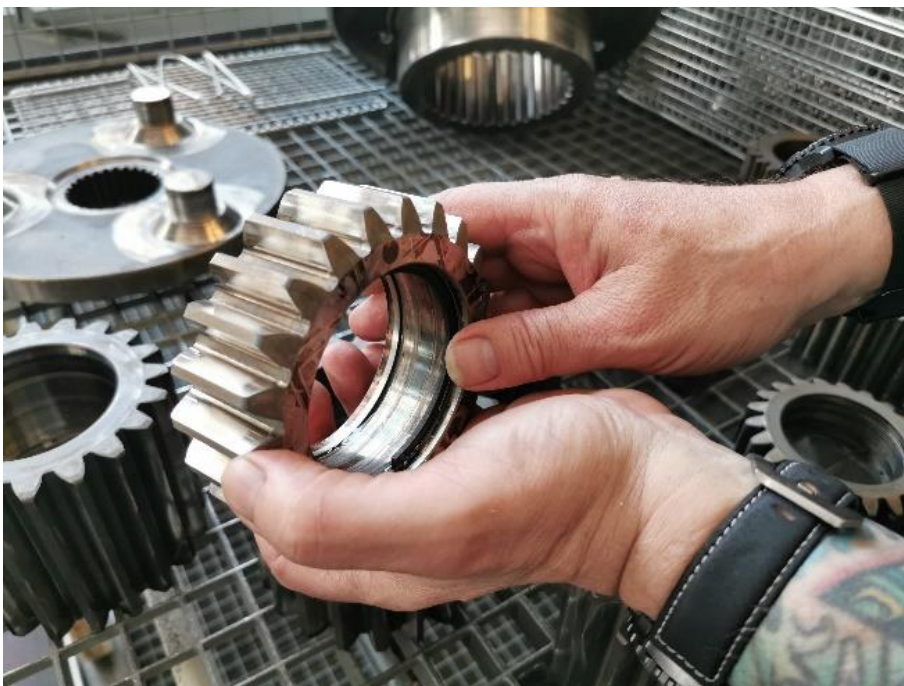
# Disassembly and Inspection



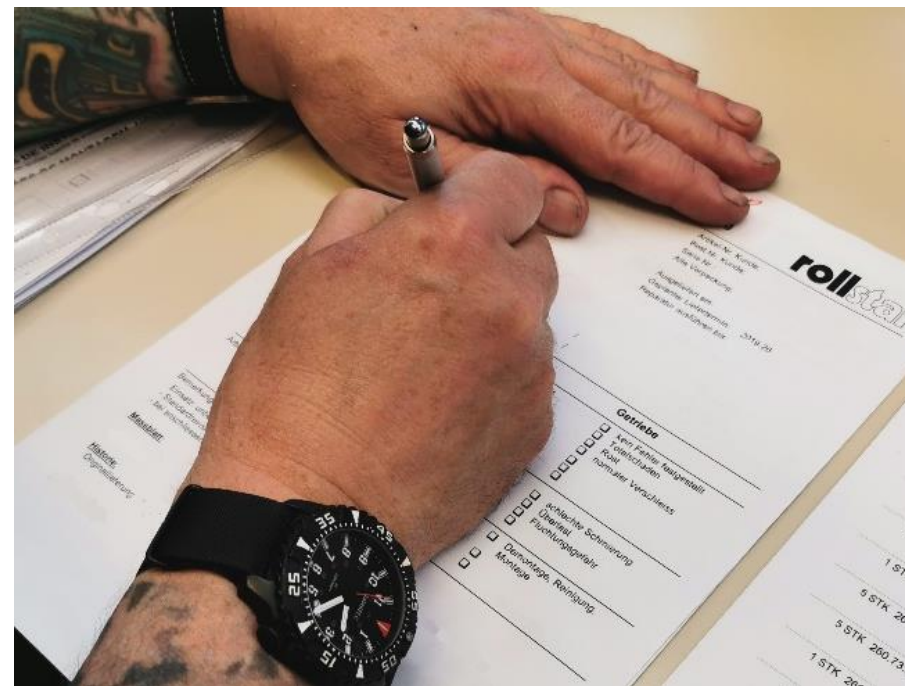
*Complete disassembly of the unit*



*Washing of the components in specific cleaning station*



*Inspection of the components by our experienced technicians*



*Complete documentation of the repair*



# Refurbishment



*Conservative sand blasting for removal of painting*



*Refurbishment of single components*



*Efficient cleaning of all components*



*Preparation of all components for assembly*



# Assembly and Testing



*Assembly of the approved and cleaned components*



*Assembly of new bearings and seals*



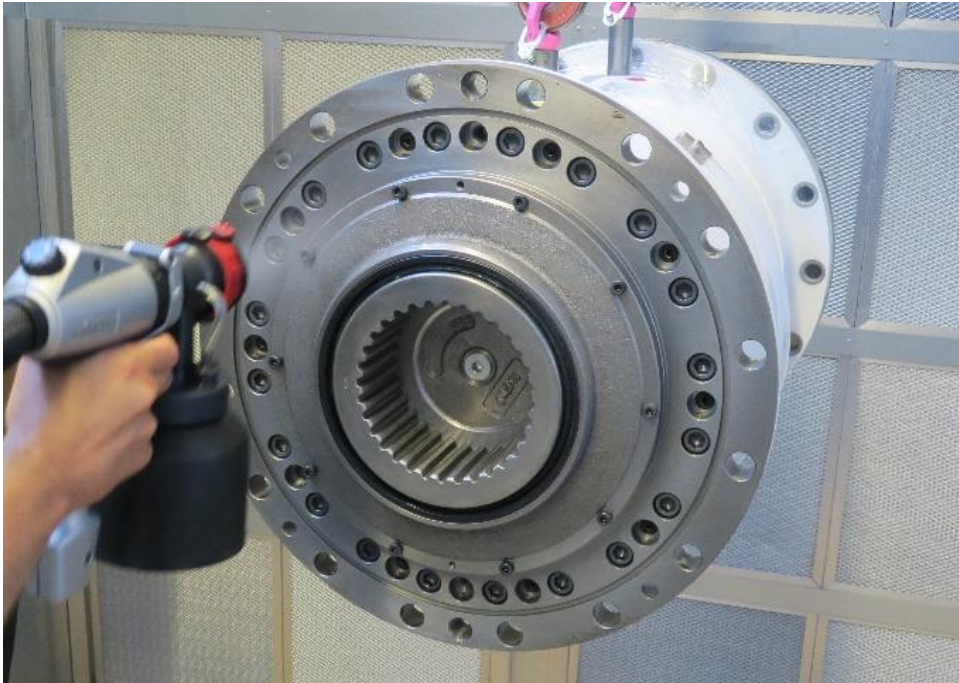
*Extensive test run of the assembled unit*



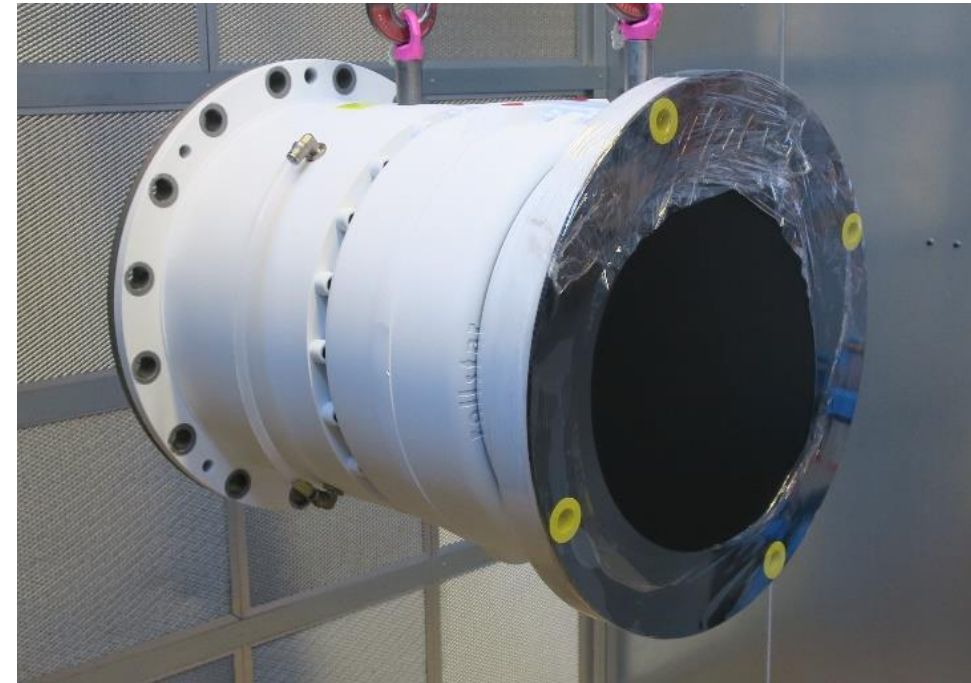
*Painting of the refurbished unit*



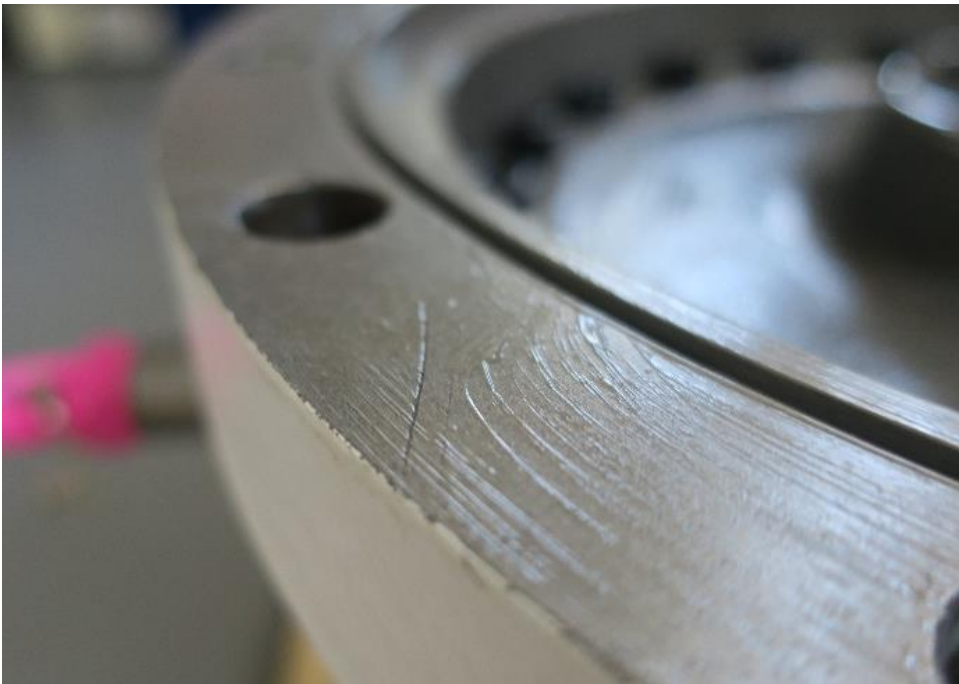
# Packaging



*Application of corrosion protection for the transport*



*Protection of the flanges and contact surfaces with adequate packaging*



*Corrosion protection of the blank surfaces*



*Packaging according to customer request and adapted to transport conditions (e.g. Sea- or Air freight)*





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